



# Asset Conversion Exchange (ACE)

Using the Cash Wallet Features on the App

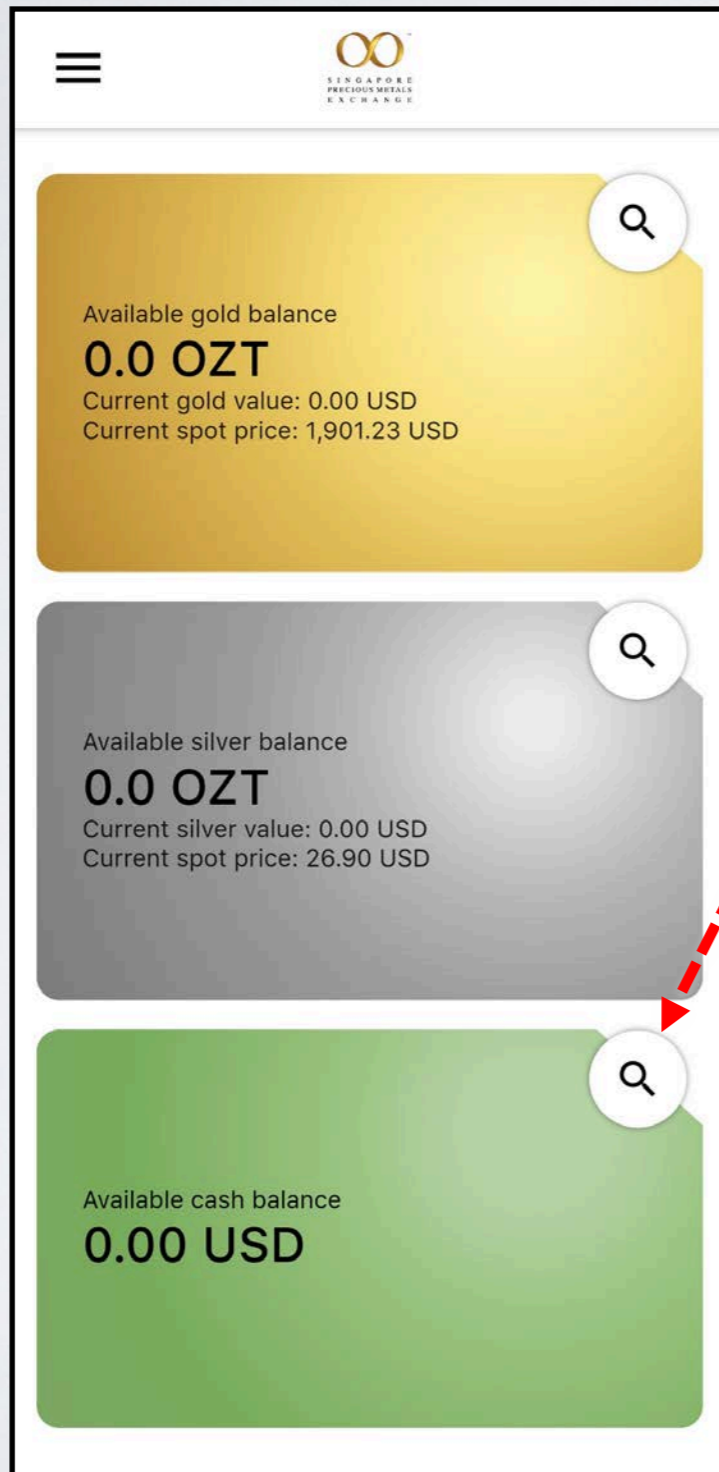
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## 1. Top Up Cash Wallet

- [Via SGPMX Trading Account](#)
- [Via Bank Transfer](#)

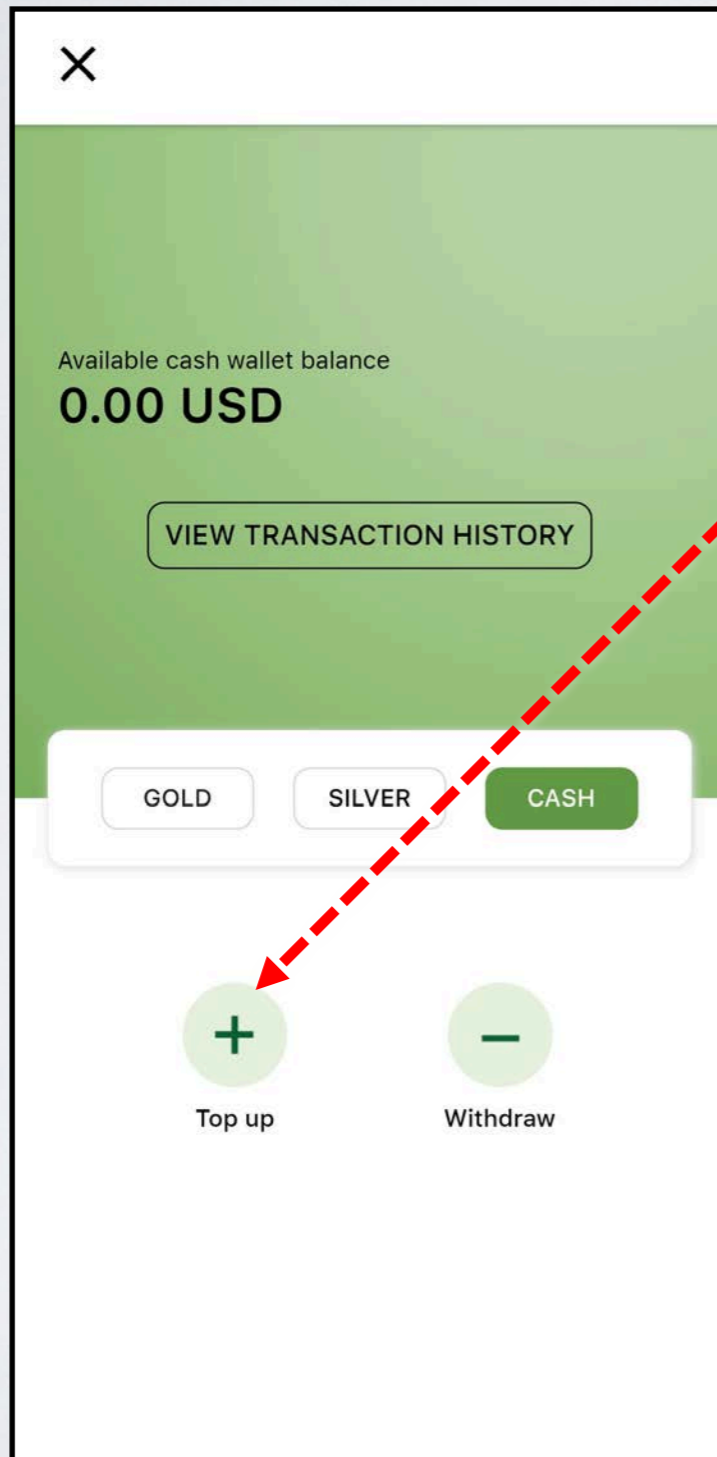
## 2. Withdrawing Funds From Cash Wallet

- [To Your SGPMX Trading Account](#)
- [To Your Bank Account](#)



## Step 1

Tap the 'Magnifier' icon button.

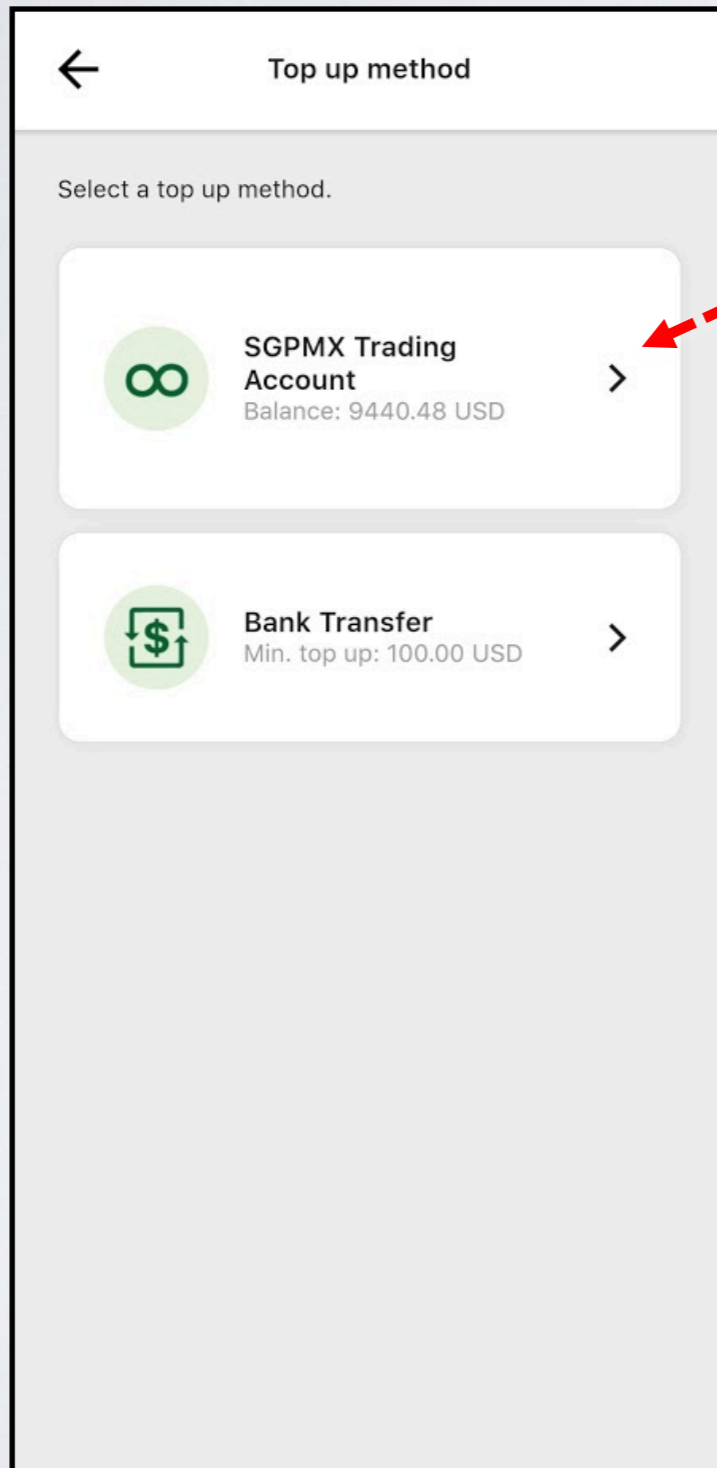


## Step 2

Select 'Top up'.

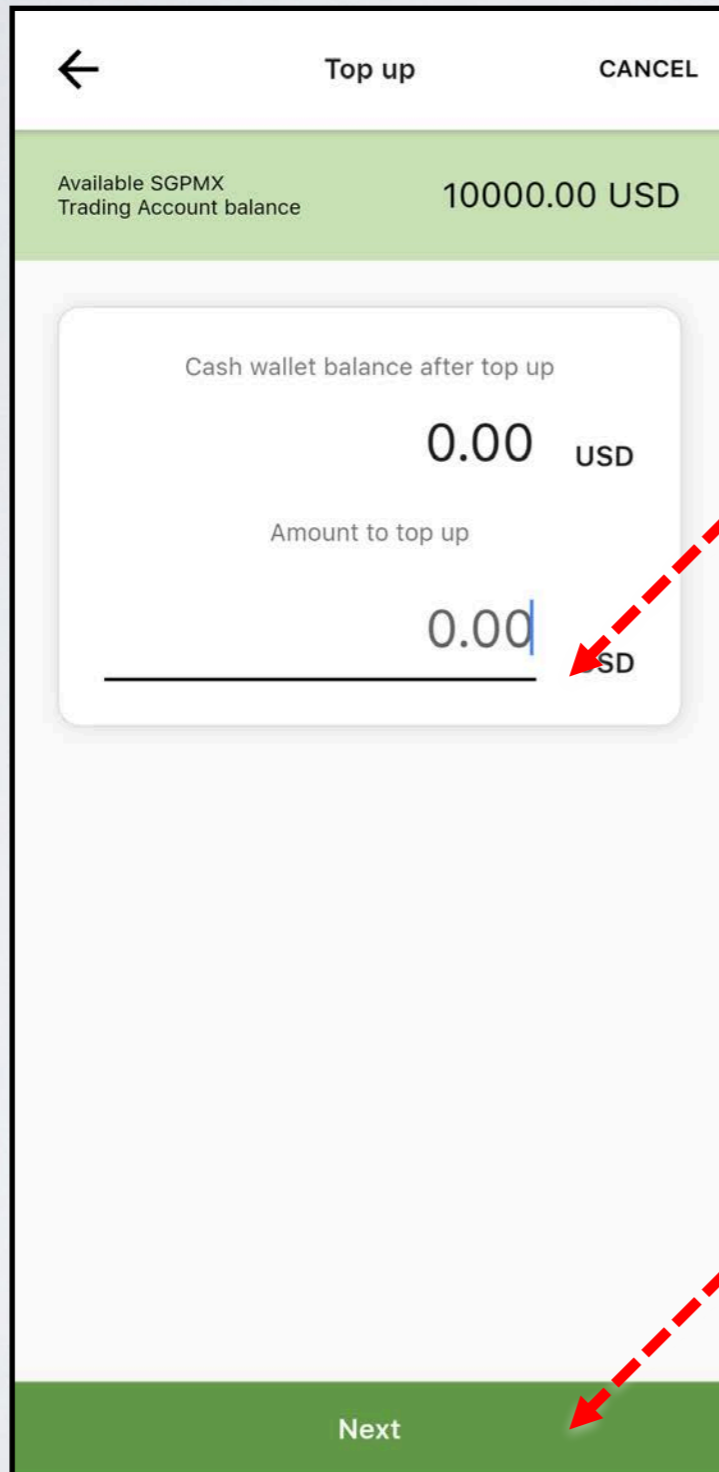
# Top Up Cash Wallet Via SGPMX Trading Account

<https://sgpmx.com>



## Step 3

Select 'SGPMX Trading Account'.



← Top up CANCEL

Available SGPMX Trading Account balance 10000.00 USD

Cash wallet balance after top up  
0.00 USD

Amount to top up  
0.00 USD

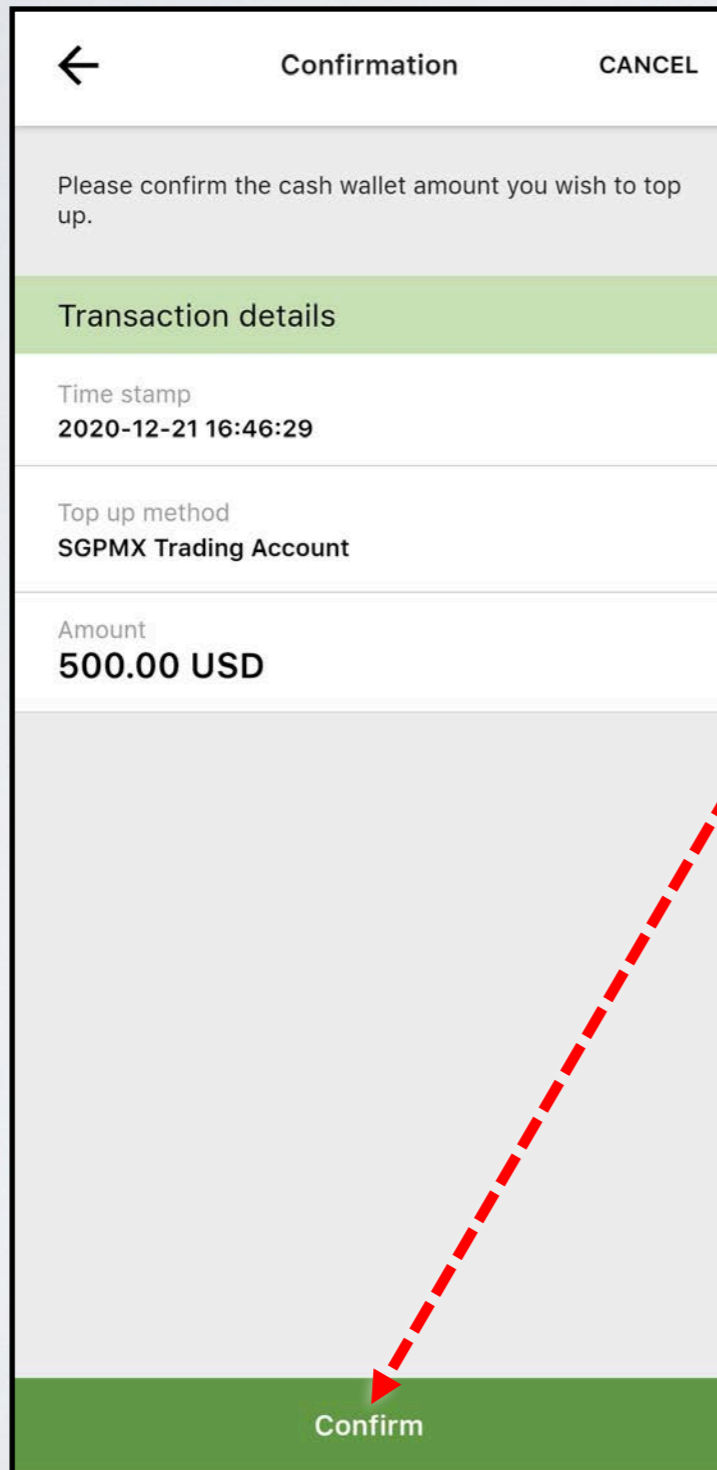
Next

## Step 4

Input desired amount into 'Amount to top up'.

## Step 5

Select 'Next'.



← Confirmation CANCEL

Please confirm the cash wallet amount you wish to top up.

Transaction details

Time stamp  
2020-12-21 16:46:29

Top up method  
SGPMX Trading Account

Amount  
500.00 USD

Confirm

## Step 6

Verify transaction details.

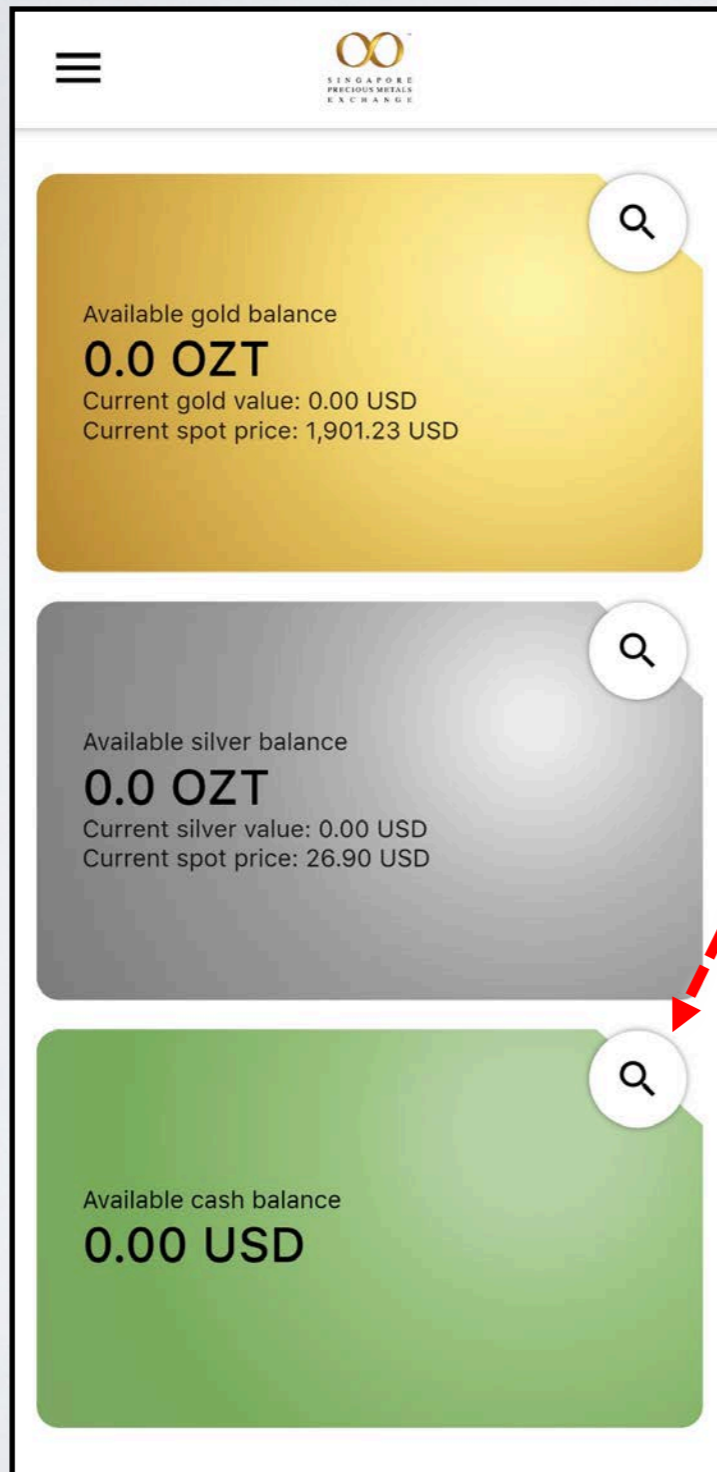
Then select 'Confirm'.

Completed
Your top up is successful.
<b>Transaction details</b>
Time stamp <b>2020-12-21 16:46:48</b>
Top up method <b>SGPMX Trading Account</b>
Amount <b>500.00 USD</b>
<b>New balance (after transaction)</b>
Available cash wallet balance <b>500.00 USD</b>
Available SGPMX Trading Account balance <b>9,500.00 USD</b>
<b>Return to Cash Wallet Dashboard</b>

## Step 7

Your top up is successful.

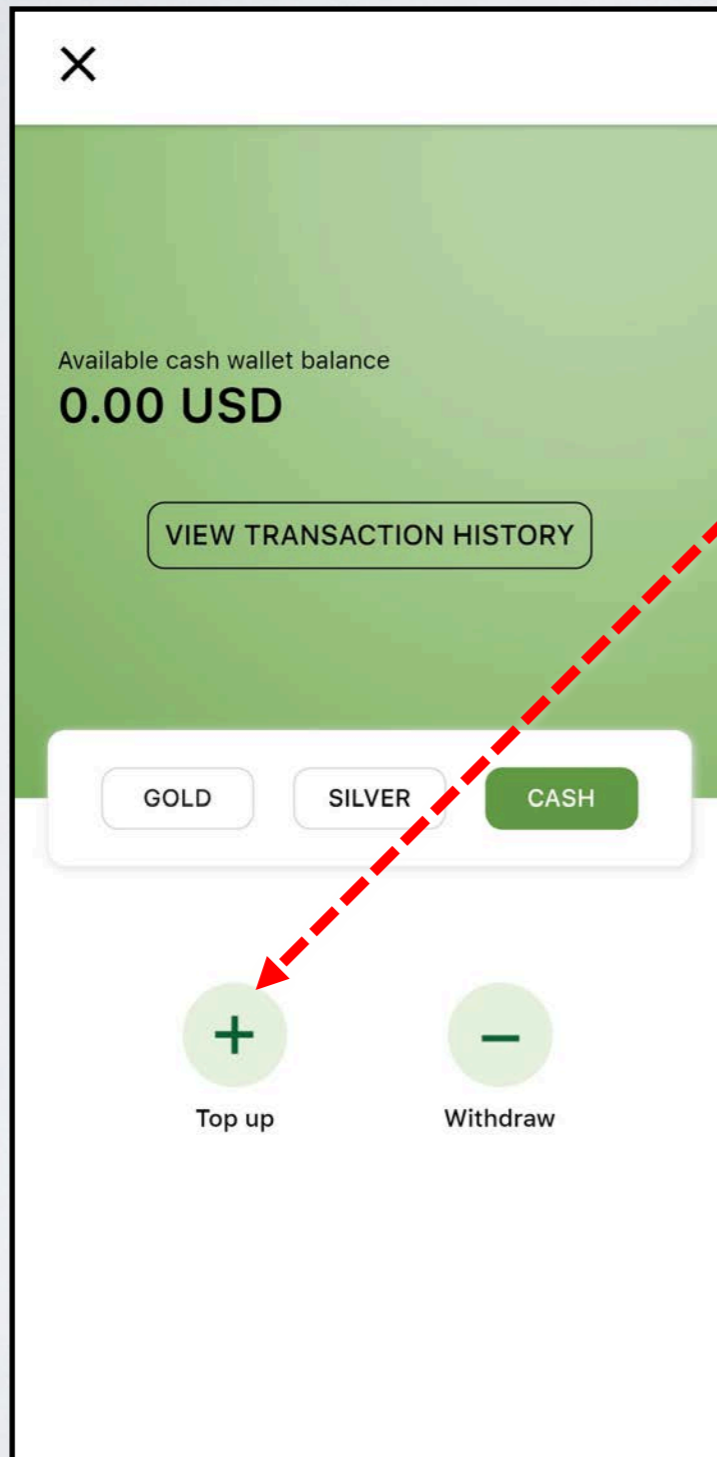
Select 'Return to Cash Wallet Dashboard' when done.



## Step 1

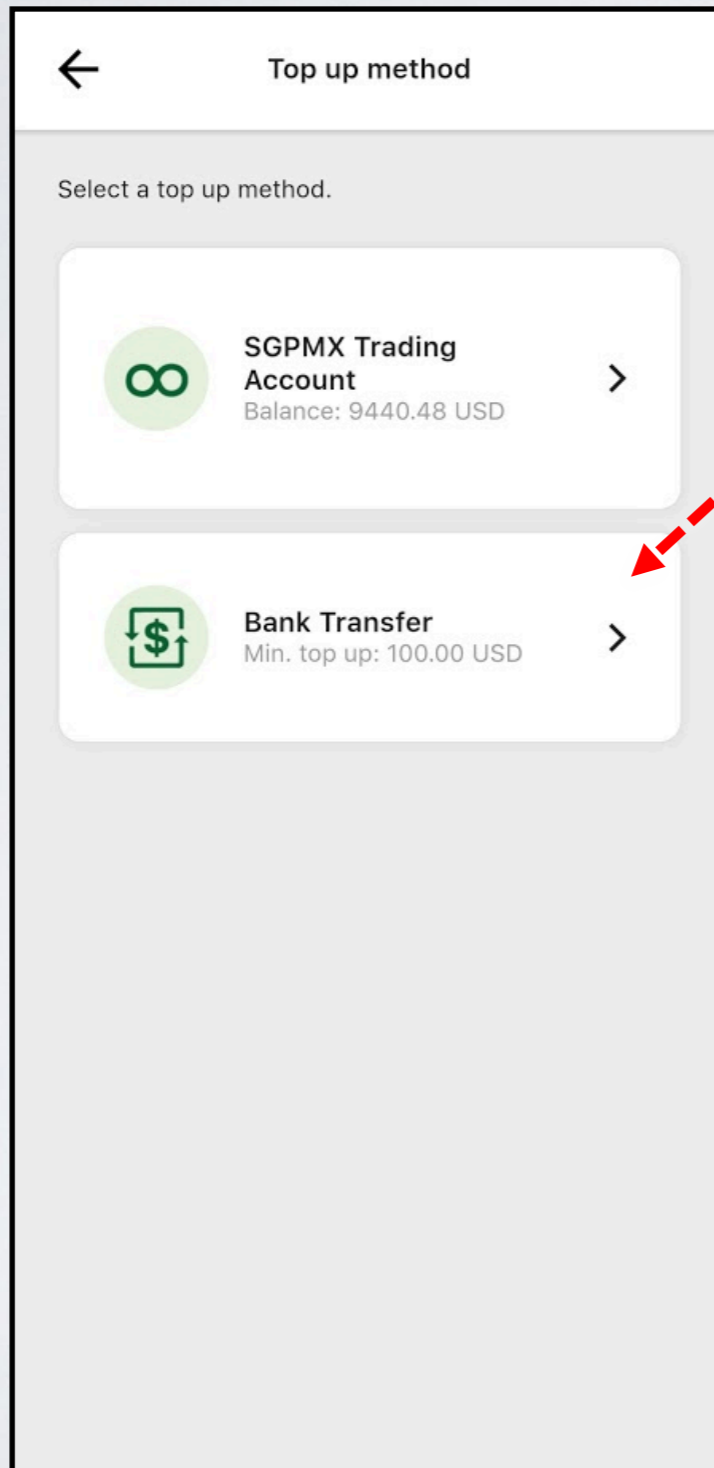
Tap the 'Magnifier' icon button.





## Step 2

Select 'Top up'.



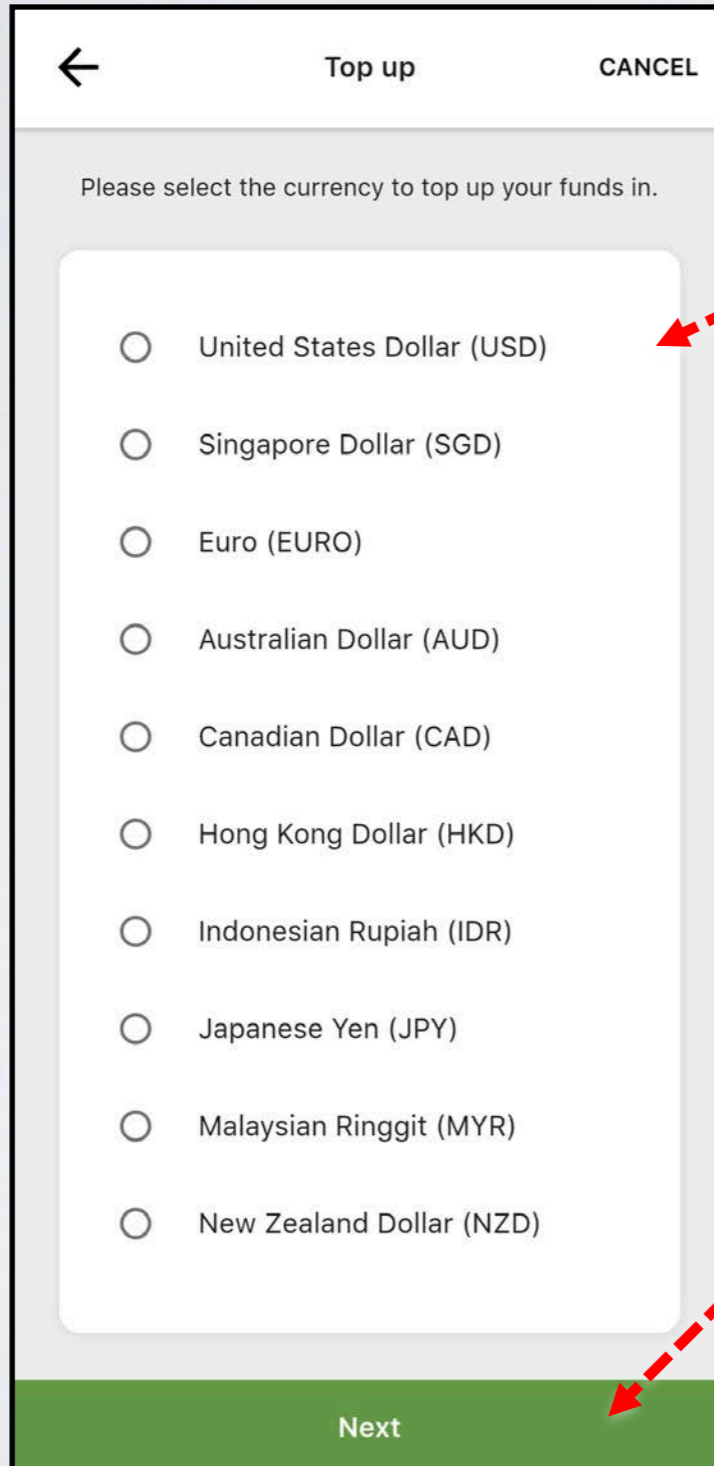
## Step 3

Select 'Bank Transfer'.

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### Note:

- *Your cash wallet is considered dormant when there has been no transactions made for a period of sixty (60) days.*
- *If your cash wallet becomes dormant, our Customer Service representative will contact you for a confirmation to extend the validity period of your cash wallet or return your cash balance.*



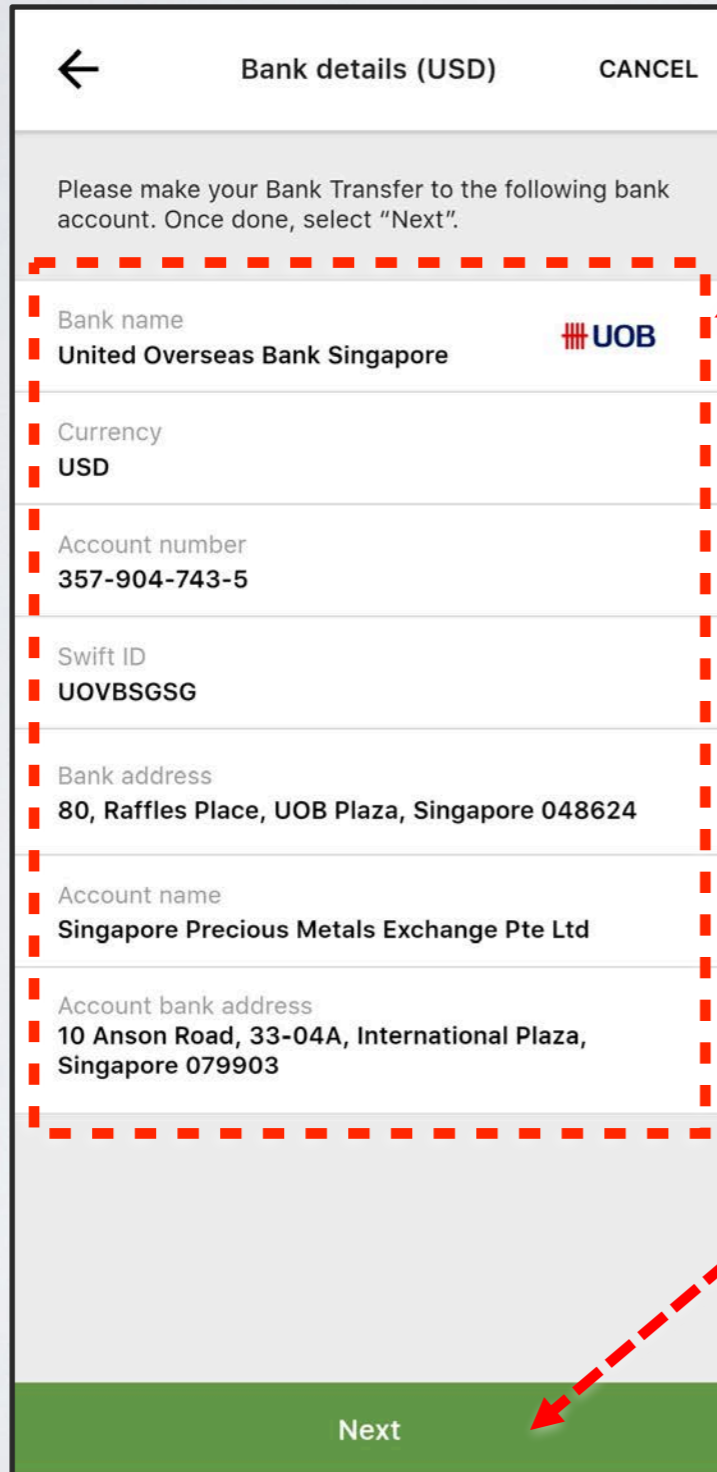
The screenshot shows a mobile application interface for topping up a cash wallet. At the top, there is a navigation bar with a back arrow on the left, the text "Top up" in the center, and "CANCEL" on the right. Below the navigation bar, a grey box contains the instruction "Please select the currency to top up your funds in." Underneath this instruction is a white rounded rectangle containing a list of ten currencies, each with an unselected radio button to its left. The currencies listed are: United States Dollar (USD), Singapore Dollar (SGD), Euro (EURO), Australian Dollar (AUD), Canadian Dollar (CAD), Hong Kong Dollar (HKD), Indonesian Rupiah (IDR), Japanese Yen (JPY), Malaysian Ringgit (MYR), and New Zealand Dollar (NZD). At the bottom of the screen, there is a green bar with the word "Next" in white text.

## Step 4

Select desired currency.

## Step 5

Select 'Next'.



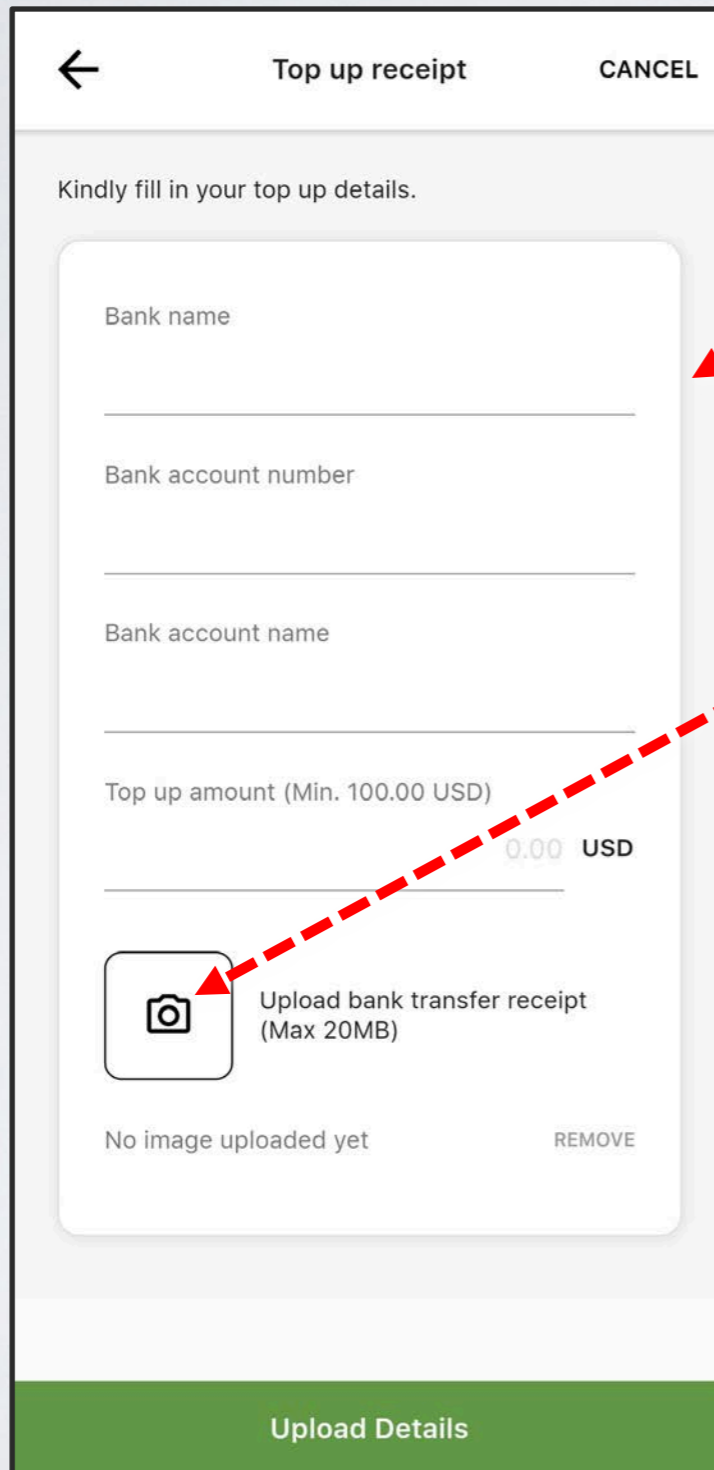
The screenshot shows a mobile application screen titled "Bank details (USD)". At the top, there is a back arrow on the left and a "CANCEL" button on the right. Below the title, a grey instruction box reads: "Please make your Bank Transfer to the following bank account. Once done, select 'Next'." Below this, a list of bank details is shown, each with a red dashed box around it. The details are: Bank name: United Overseas Bank Singapore (with UOB logo); Currency: USD; Account number: 357-904-743-5; Swift ID: UOVBSGSG; Bank address: 80, Raffles Place, UOB Plaza, Singapore 048624; Account name: Singapore Precious Metals Exchange Pte Ltd; Account bank address: 10 Anson Road, 33-04A, International Plaza, Singapore 079903. At the bottom of the screen is a green bar with the word "Next" in white text.

## Step 6

Retrieve our bank account details to make the transfer.

## Step 7

Select 'Next' after the transfer has been made.



← Top up receipt CANCEL


Kindly fill in your top up details.

Bank name

Bank account number

Bank account name

Top up amount (Min. 100.00 USD) 0.00 USD

 Upload bank transfer receipt (Max 20MB)

No image uploaded yet REMOVE

Upload Details

## Step 8

Enter your bank account details and the amount that was transferred to us.

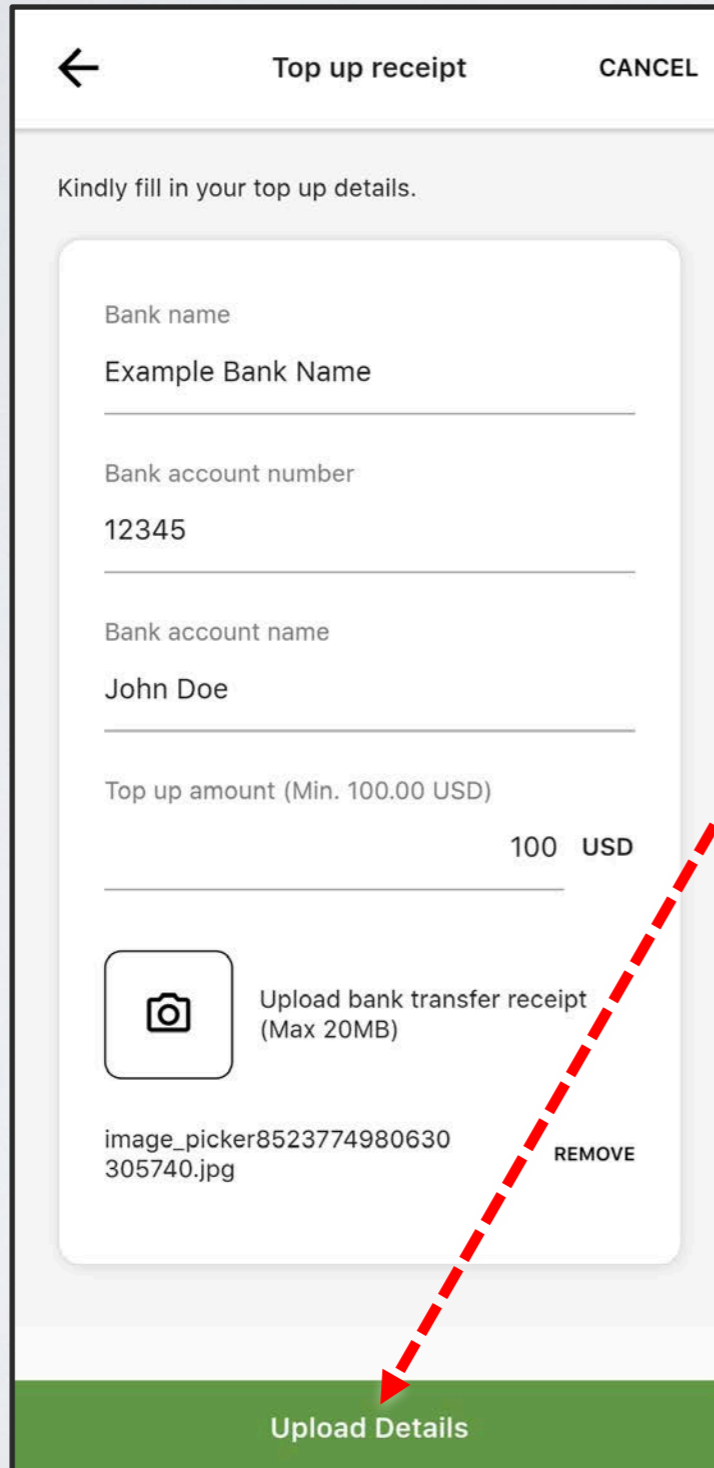
## Step 9

Click on the 'Camera' icon button to upload an image of the bank transfer receipt.

Select 'Camera' if you would like to take a picture of the receipt.

OR

Select 'Photo Upload' if you are attaching an image from your device's album.



← Top up receipt CANCEL


Kindly fill in your top up details.

Bank name  
Example Bank Name

Bank account number  
12345

Bank account name  
John Doe

Top up amount (Min. 100.00 USD)  
100 USD

 Upload bank transfer receipt  
(Max 20MB)

image\_picker8523774980630  
305740.jpg REMOVE

Upload Details

## Step 10

Then select 'Upload Details' when done.

### Note:

- *The bank account information must match your user registration details and cannot be funded by anyone else. the transaction will be rejected if the information is not the same.*

**Completed**

You will receive an email notification when your funds have been credited into your cash wallet. This will take approximately 3 days.

**Transaction details**

Time stamp  
**2020-12-21 15:45:27**

Transaction ID  
**TEST-SILVER-15fe0529718debT**

Top up amount  
**100 USD**

**Return to Cash Wallet Dashboard**

## Step 11

Your top up has been successful.

Select 'Return to Cash Wallet Dashboard' when done.

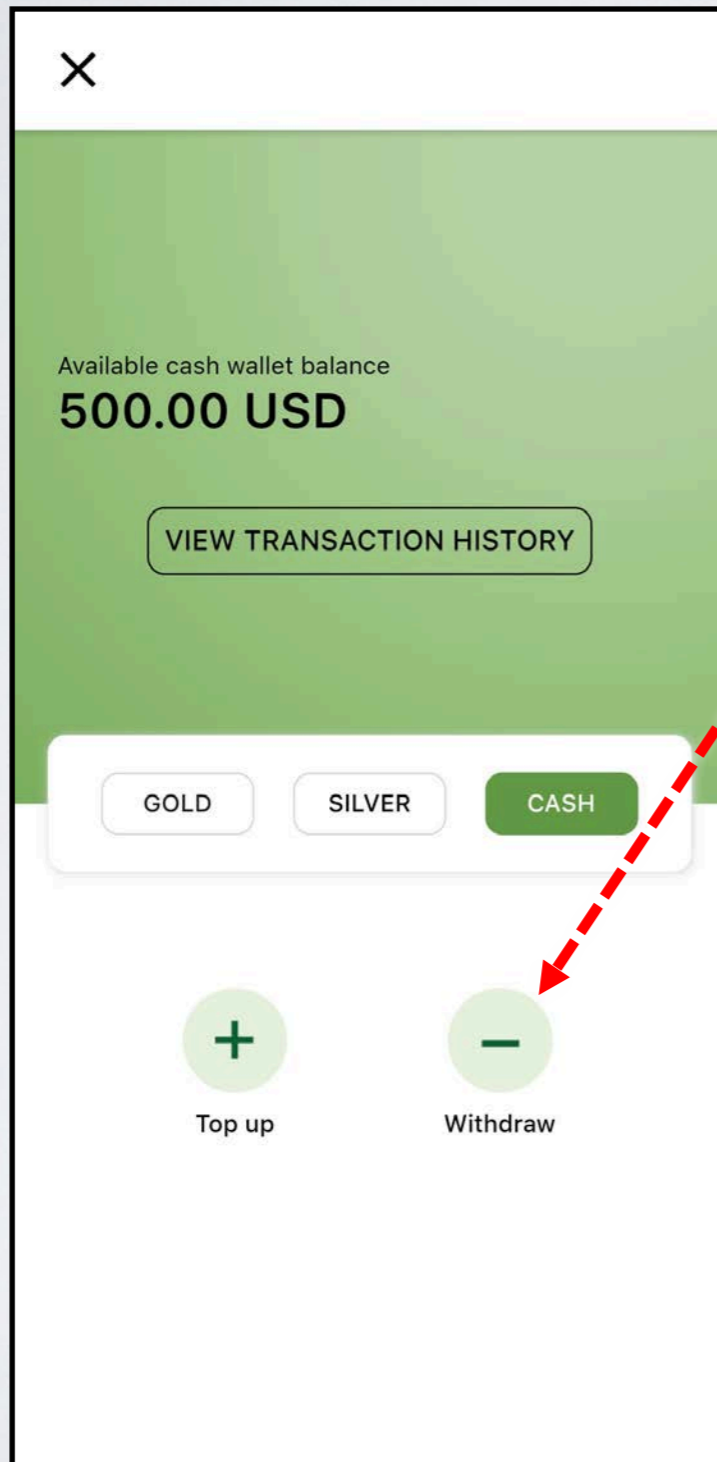
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### Note:

- *You will be notified once your remittance has been processed and the top up amount has been added into your account.*

# Withdrawing Funds From Your Cash Wallet To Your SGPMX Trading Account

<https://sgpmx.com>



## Step 1

Select 'Withdraw'.

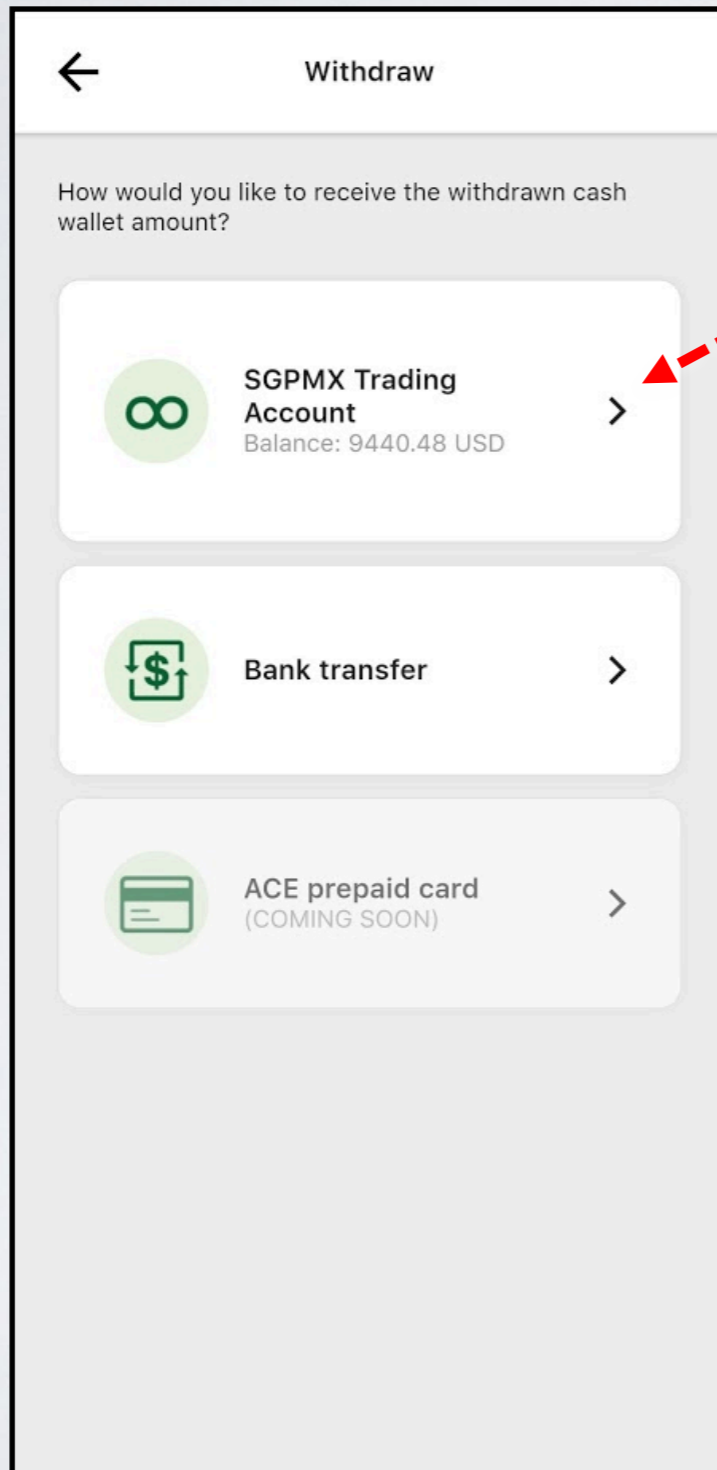
### Note:

- *Your cash wallet is considered dormant when there has been no transactions made for a period of sixty (60) days.*
- *If your cash wallet becomes dormant, our customer service representative will contact you for a confirmation to extend the validity period of your cash wallet or return your cash balance. - All currencies listed other than USD are for reference only and cannot be used for any gold/silver transactions.*



# Withdrawing Funds From Your Cash Wallet To Your **SGPMX Trading Account**

<https://sgpmx.com>



## Step 2

Select 'SGPMX Trading Account'.

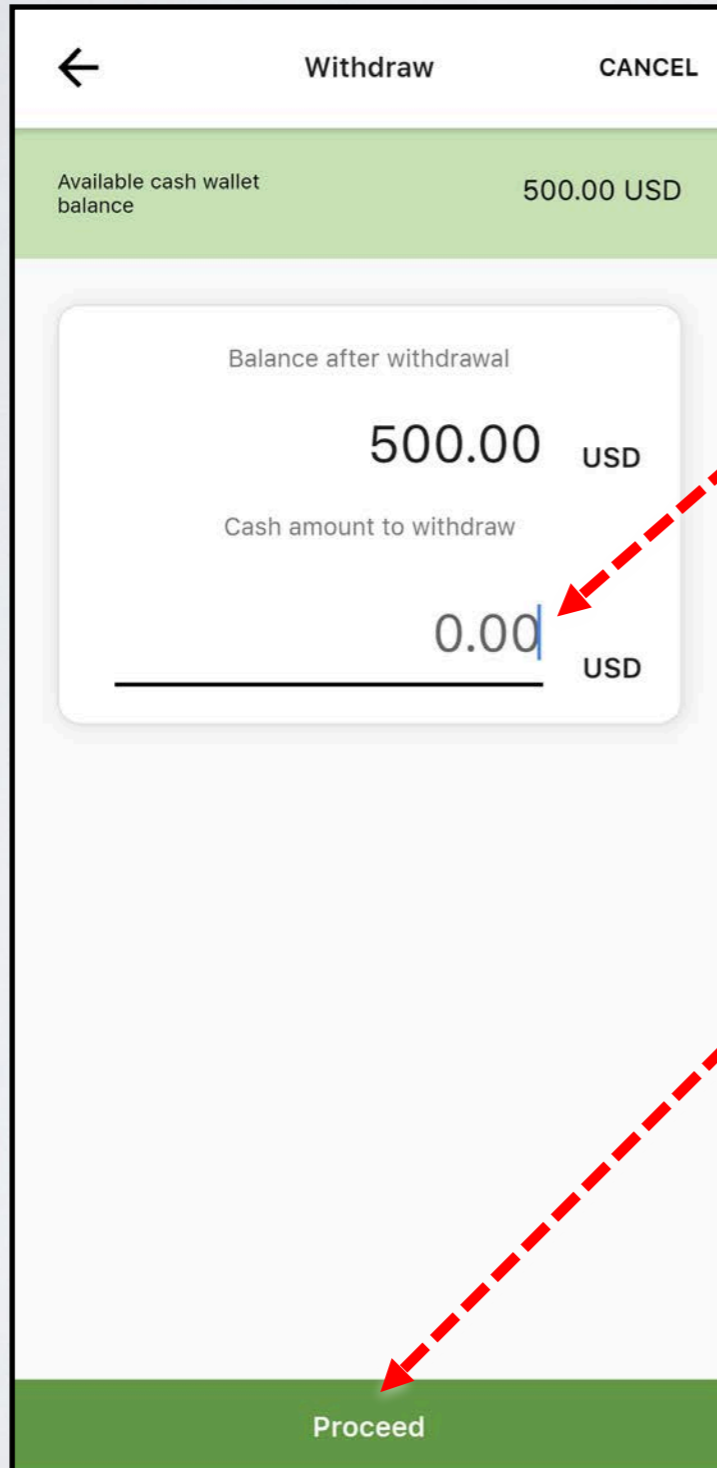
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### Note:

- *ACE Prepaid Card option is temporarily unavailable as we are currently upgrading the card program.*

# Withdrawing Funds From Your Cash Wallet To Your **SGPMX** Trading Account

<https://sgpmx.com>



← Withdraw CANCEL

Available cash wallet balance 500.00 USD

Balance after withdrawal  
500.00 USD

Cash amount to withdraw  
0.00 USD

Proceed

## Step 3

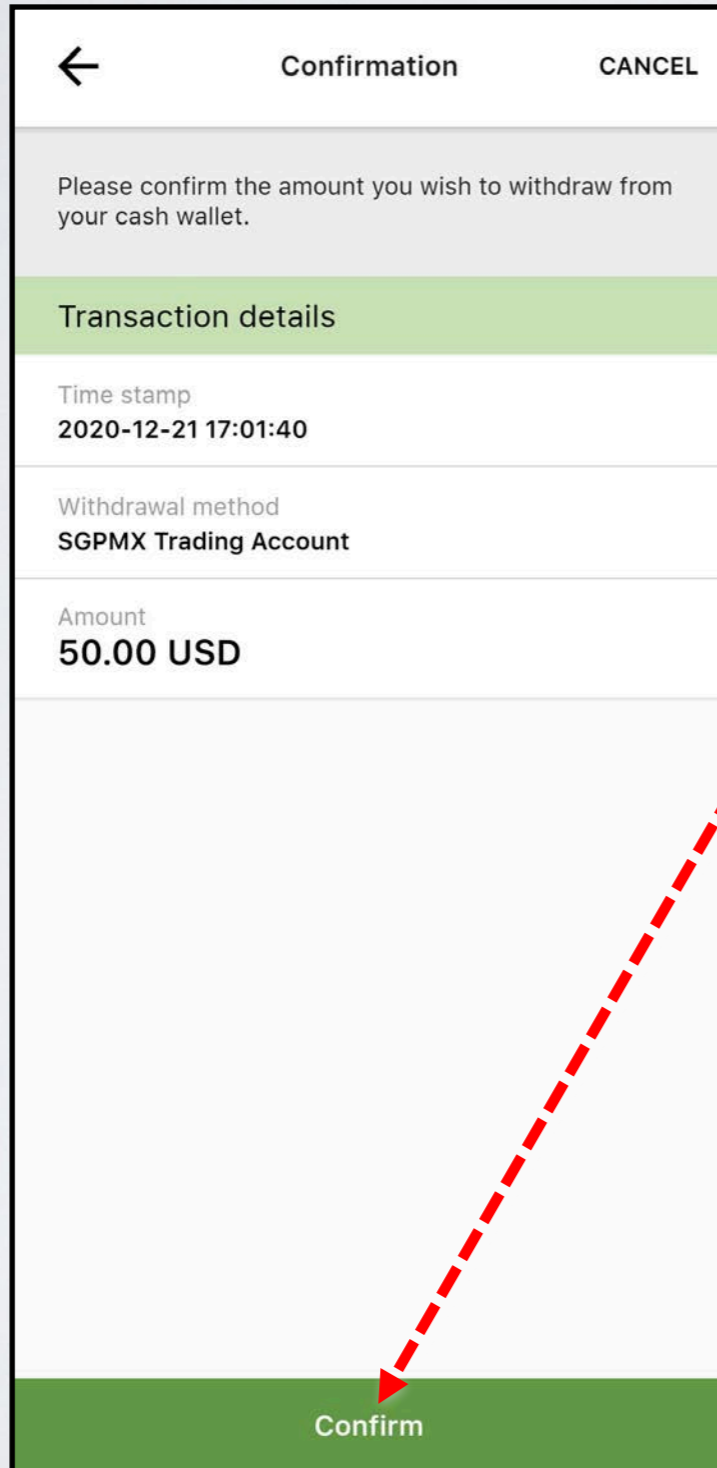
Input desired amount into the 'Cash amount to withdraw'.

## Step 4

Then select 'Proceed'.

# Withdrawing Funds From Your Cash Wallet To Your **SGPMX** Trading Account

<https://sgpmx.com>



The screenshot shows a mobile application interface for a confirmation step. At the top, there is a navigation bar with a back arrow on the left, the title "Confirmation" in the center, and "CANCEL" on the right. Below the navigation bar, a grey box contains the instruction: "Please confirm the amount you wish to withdraw from your cash wallet." A green header section titled "Transaction details" follows. Below this, three rows of transaction information are displayed: "Time stamp" with the value "2020-12-21 17:01:40", "Withdrawal method" with the value "SGPMX Trading Account", and "Amount" with the value "50.00 USD". At the bottom of the screen, a green bar contains a white "Confirm" button. A red dashed arrow points from the text "Step 5" on the right towards the "Confirm" button.

## Step 5

Check the amount you wish to withdraw.

Select 'Confirm' to proceed.

# Withdrawing Funds From Your Cash Wallet To Your **SGPMX** Trading Account

<https://sgpmx.com>

Completed
Your withdrawal is successful.
<b>Transaction details</b>
Time stamp <b>2020-12-21 17:01:40</b>
Withdrawal method <b>SGPMX Trading Account</b>
Amount <b>50.00 USD</b>
<b>New balance (after transaction)</b>
Available cash wallet balance <b>450.00 USD</b>
Available SGPMX Trading Account balance <b>9540.48 USD</b>
<b>Return to Cash Wallet Dashboard</b>

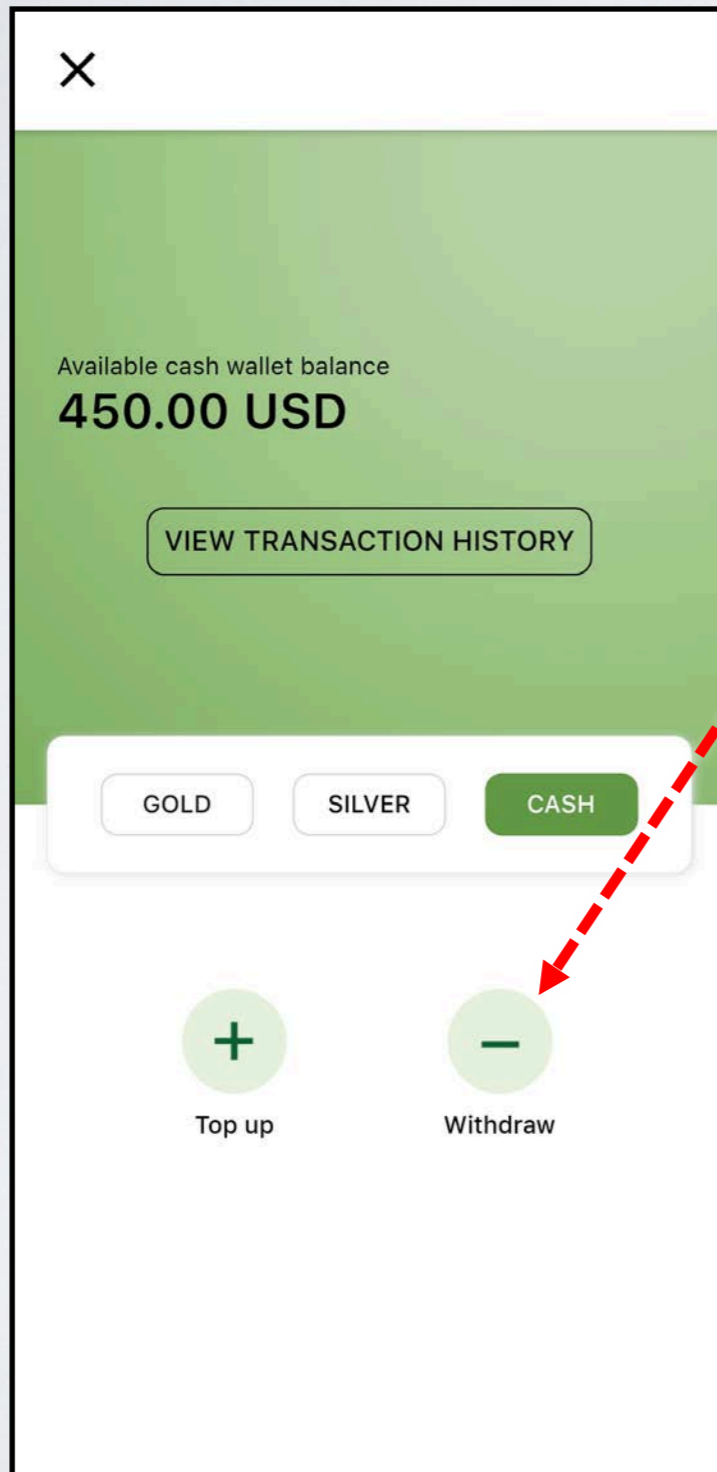
## Step 6

Your withdrawal is successful.

Select 'Return to Cash Wallet Dashboard'  
when done.

# Withdrawing Funds From Your Cash Wallet To Your Bank Account

<https://sgpmx.com>

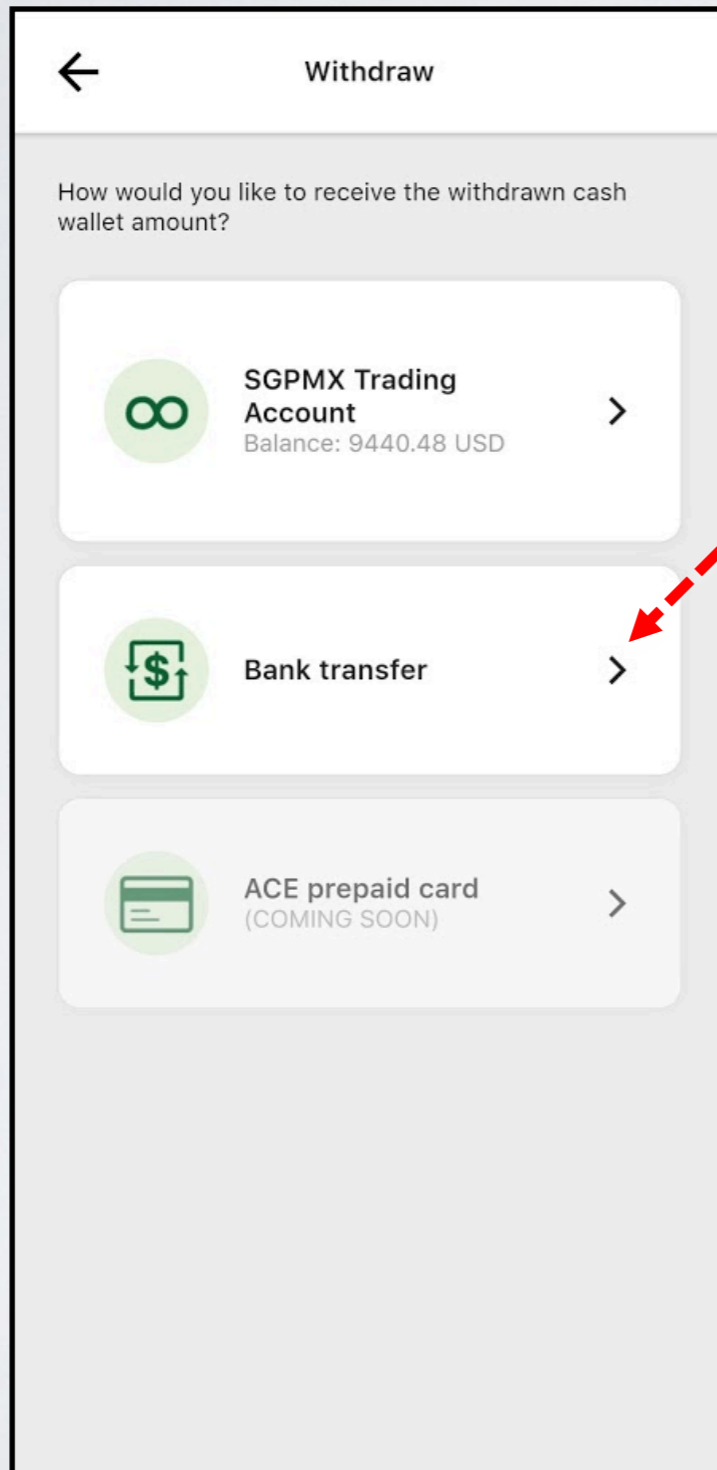


## Step 1

Select 'Withdraw'.

# Withdrawing Funds From Your Cash Wallet To Your Bank Account

<https://sgpmx.com>



## Step 2

Select 'Bank transfer'.

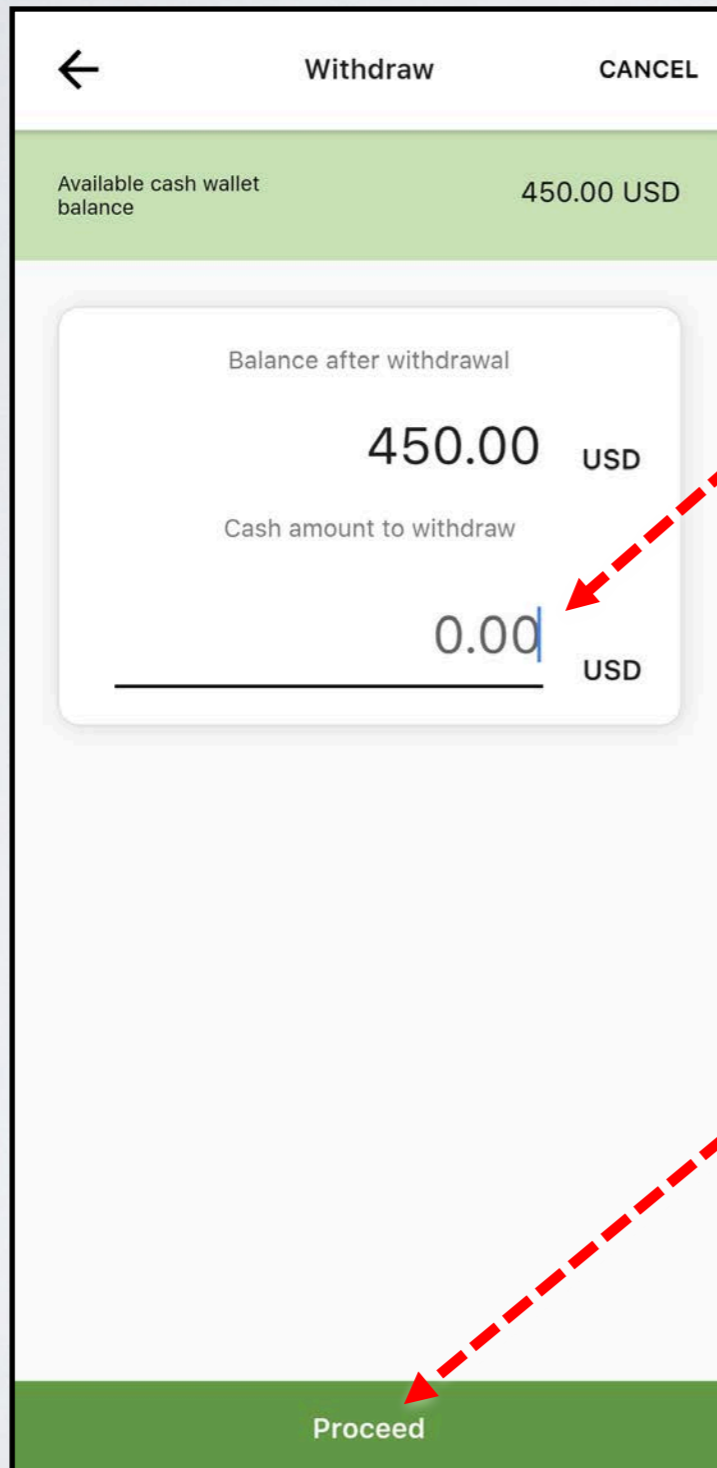
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### Note:

- *ACE Prepaid Card option is temporarily unavailable as we are currently upgrading the card program.*

# Withdrawing Funds From Your Cash Wallet To Your Bank Account

<https://sgpmx.com>



← Withdraw CANCEL

Available cash wallet balance 450.00 USD

Balance after withdrawal  
450.00 USD

Cash amount to withdraw  
0.00 USD

Proceed

## Step 3

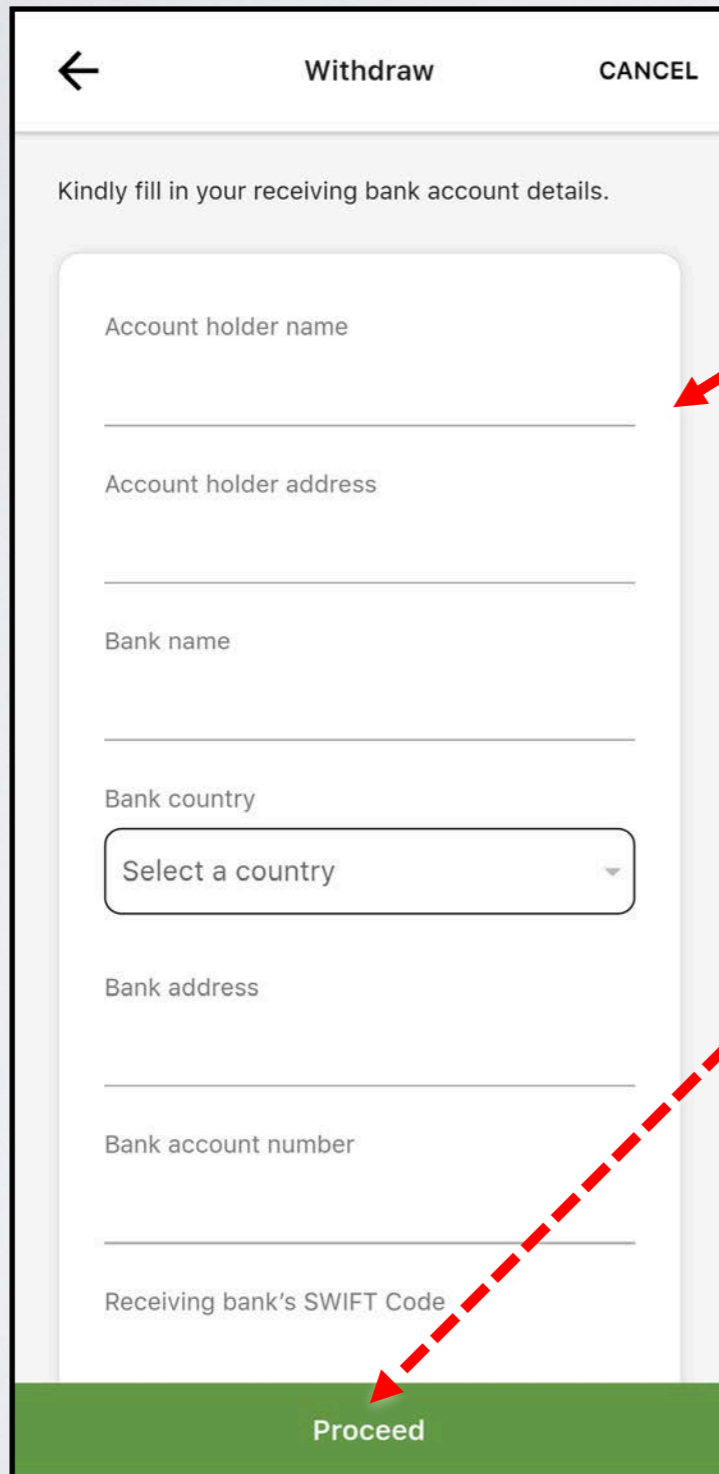
Input desired amount into 'Cash amount to withdraw'.

## Step 4

Select 'Proceed'.

# Withdrawing Funds From Your Cash Wallet To Your Bank Account

<https://sgpmx.com>



The screenshot shows a mobile application interface for withdrawing funds. At the top, there is a navigation bar with a back arrow on the left, the title 'Withdraw' in the center, and a 'CANCEL' button on the right. Below the navigation bar, a message reads 'Kindly fill in your receiving bank account details.' The form contains several input fields: 'Account holder name', 'Account holder address', 'Bank name', 'Bank country' (a dropdown menu with 'Select a country' as the placeholder), 'Bank address', 'Bank account number', and 'Receiving bank's SWIFT Code'. At the bottom of the form is a green button labeled 'Proceed'. Two red dashed arrows point from the text on the right to the 'Account holder name' field and the 'Proceed' button.

## Step 5

Enter the bank account details that you wish to withdraw to.

## Step 6

Select 'Proceed' when done.

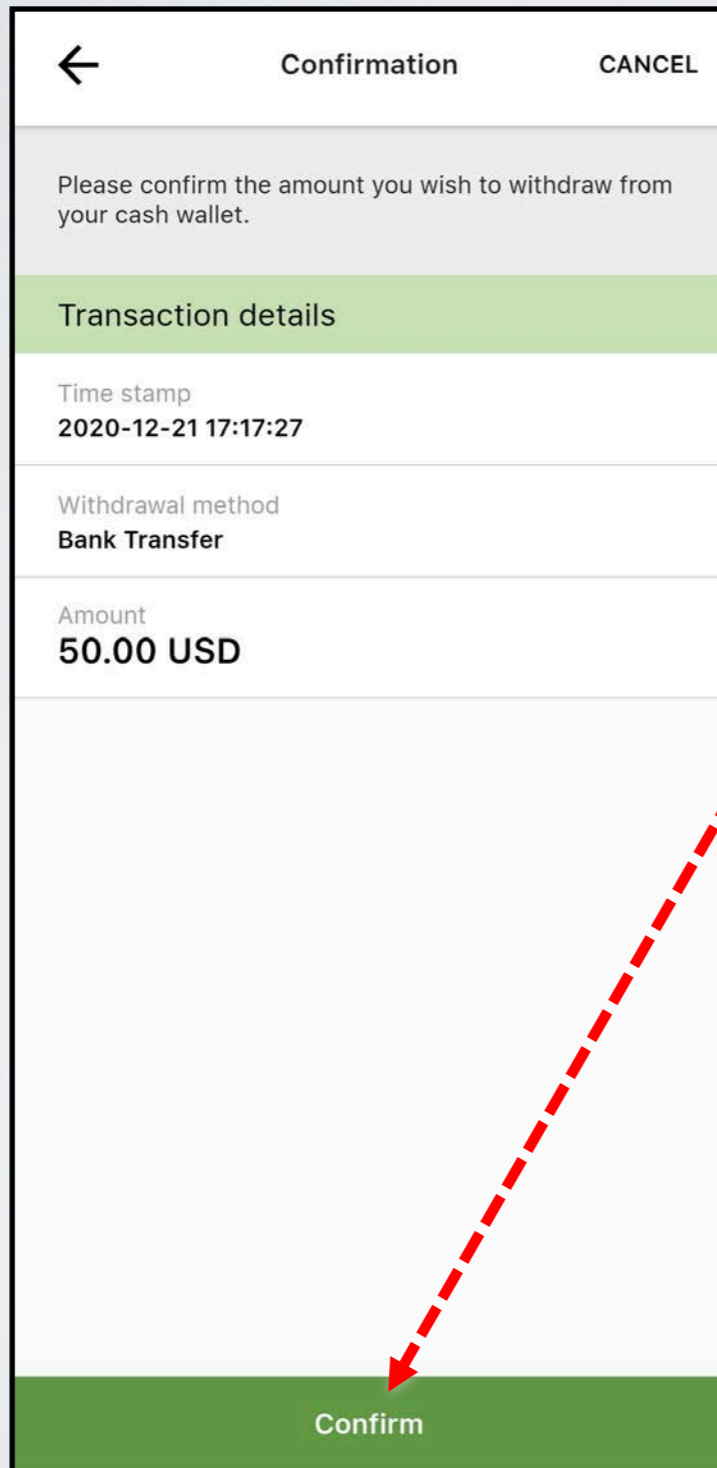
### Note:

- *The bank account information must match your user registration details. The transaction will be rejected if the information is not the same.*



# Withdrawing Funds From Your Cash Wallet To Your Bank Account

<https://sgpmx.com>



The screenshot shows a mobile application interface for a withdrawal confirmation. At the top, there is a navigation bar with a back arrow on the left, the word "Confirmation" in the center, and "CANCEL" on the right. Below the navigation bar, a grey box contains the instruction: "Please confirm the amount you wish to withdraw from your cash wallet." A green header section labeled "Transaction details" follows. Below this, three white boxes with grey borders display the following information: "Time stamp" with the value "2020-12-21 17:17:27", "Withdrawal method" with the value "Bank Transfer", and "Amount" with the value "50.00 USD". At the bottom of the screen, a green bar contains a white "Confirm" button. A red dashed arrow points from the text "Select 'Confirm' to proceed." in the adjacent text block to the "Confirm" button.

## Step 7

Check the amount you wish to withdraw.

Select 'Confirm' to proceed.

# Withdrawing Funds From Your Cash Wallet To Your Bank Account

<https://sgpmx.com>

Request received
Your cash withdrawal request has been received. A Customer Service representative will contact you shortly.
<b>Transaction details</b>
Time stamp 2020-12-21 17:17:40
Withdrawal method Bank transfer
Amount 50.00 USD
<b>New balance (after transaction)</b>
Available cash wallet balance 400.00 USD
<a href="#">Return to Cash Wallet Dashboard</a>

## Step 8

Your withdrawal is successful.

Select 'Return to Cash Wallet Dashboard' when done.

### Note:

- *Our Customer Service representative will contact you within three (3) working days once we receive your request for withdrawal.*